# **ANNUAL REPORT** 2020 - 2021



Marc Jones POLICE & CRIME COMMISSIONER

LINCOLNSHIRE - SAFER TOGETHER



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## INTRODUCTION



The COVID-19 pandemic has dominated the year and presented major challenges for our country and county – but it has also shone a light on the amazing bravery and commitment of our front-line services.

While our health staff have received – and deserve - enormous credit for their brave work fighting the disease, our police force has also been tireless in its determination to keep our communities safe.

But our officers need to be supported with the best equipment, technology, manpower and leadership as they continue their efforts in the coming year.

Last year, on top of the announcement of

a record 120 officers to be recruited, I further pledged investment in the technology designed to make our road network a hostile place for criminals and enhance the ability to both apprehend offenders and successfully put them behind bars.

The continued support of the residents of Lincolnshire through the council tax has enabled the introduction of the latest automatic number plate recognition hardware, enhanced dog and drone units and the introduction of new pursuit vehicles.

During lockdown this investment has come into its own - enabling officers to track, trace and hunt down criminals of all kinds but with a special focus on reducing violence and tackling drug traffickers and dealers as they attempt to bring illegal substances into our county and on to our streets.

During 2021 the UK's most advanced command and control system will go live and enable frontline officers to be deployed quickly, with the right equipment.

In an age when officers face rising and increasingly complex demands, sending not just an officer but the best equipped and trained officer for any given circumstance will become increasingly vital.

The key is to make the best decisions possible in the control room so officers can get to the right place, at the right time, armed with the information they need to effectively handle the call.

Clearly the less time officers are waiting for information from the control room, the more time they can spend responding to incidents and as much time as possible in the field reassuring communities, preventing and fighting crime.

In addition, the appointment of new Chief Constable Chris Haward has reinforced the determined fight against criminals.

The new chief has an enviable reputation for running crime-fighting operations and the Force has started the new year with renewed vigour.

Chris moved from his former role as head of the East Midlands Special Operations Unit (EMSOU) where he led on Major Crime Investigations, tackling serious and organised crime, covert policing and counter terrorism. In his time at EMSOU – the largest police collaboration in the UK – the unit has seen an increase in operations completed, arrests made, and convictions secured.

He has a fantastic track record of fighting crime and, coupled with the investments made in new front-line staff, technology and equipment over the last few years, I am confident we are making our county a hostile place for criminals.

So, while COVID-19 has been a challenge - physically, mentally and financially for many - the Force and I will continue to do everything in our power to keep our residents and communities safe.

One thing that COVID-19 has failed to diminish is the incredible resolve of the people of this county to keep going, protect one another and keep our communities healthy and safe.



Marc Jones Police and Crime Commissioner for Lincolnshire

## KEY PRINCIPLES OF THE COMMUNITY SAFETY, POLICING AND CRIMINAL JUSTICE PLAN FOR LINCOLNSHIRE

## APRIL 2020 – MARCH 2021 WHAT HAS BEEN ACHIEVED THIS YEAR

## COMMUNITY SAFETY AND PREVENTION IN PARTNERSHIP

I plan to bring all partners together to work to reduce crime. This includes councils, health services, probation, voluntary and community organisations, the public, and the courts. Public money is always precious and the more we do together, the safer we all will be. Prevention is critical to success. Spending time and money after a crime is committed and harm has been done is less effective than working to stop crime through good prevention. We need to focus on those crimes and offenders that cause the most harm and reduce their impact.

### Safer Streets Fund

New intelligent CCTV will be installed in Gainsborough this year after a successful bid for Government funding by the Office of the Police and Crime Commissioner (OPCC).

The successful bid, in collaboration with Lincolnshire Police and West Lindsey District Council, secured £250,000 to spend on upgrading and installing CCTV in the town.



The bid was one of the projects chosen to receive funding from the Government's Safer Streets Fund.

The money will be spent on upgrading existing CCTV, installing new CCTV at key locations, creating a live stream link to police HQ control room and purchasing additional Automatic Number Plate Recognition (ANPR) units for police cars around the town.

## Road Safety - The Lincolnshire Young Driver Project

The Police and Crime Commissioner (PCC) partnered with IAM RoadSmart, formerly the Institute of Advanced Motorists, in Lincolnshire, to provide funding for 100 drivers aged under 25 to take an advanced driving course free of charge. The project was promoted in September 2019 and launched in November 2019. The first candidate passed their advanced test in February 2020 – since then, there have been 21 test passes, seven of which were 'F1RSTs' and one candidate has become an observer.

## Lincolnshire Substance Misuse Strategy

In the Spring of 2020 the OPCC played a leading role in discussions to refresh the Lincolnshire Drugs Strategy.

Following discussion at the Public Protection Board in December, the Deputy Chief Constable – who is also the National Police Chiefs Council Lead for Drugs hosted an event in March bringing together key strategic partners to discuss the strategy. Agencies represented included Lincolnshire Fire and Rescue, Lincolnshire County Council, Lincoln City Council, various NHS organisations and Safeguarding Boards along with the charities Double Impact and We Are With You.

A multi-agency group has now been established and analysts are working to identify the level of demand. The intention is to have an agreed strategy in place in early 2021 and then move to the delivery planning and commissioning phases.

### **Community empowerment**

The OPCC has commissioned Mutual Gain to develop a place-based programme

of listening and empowerment for the communities of Sleaford, Gainsborough, Sutton Bridge and Skegness. The overall aim of the programme is to engage the communities in each area, building trust and networks with a view to developing active citizenship, also known as Social Capital.

The programmes will be delivered to 25-30 people in each area from the police, partners, voluntary sectors and communities. They will learn, plan, develop and deliver the programmes together. Due to COVID-19 restrictions, the training programmes are being delivered online.

### Safer Together Team

A new Safer Together team has been established to work in local areas, working with partners, to identify local issues and seek solutions with the aim of reducing demand on the Force. The team comprises of a team leader and four co-ordinators and will act as a local point of contact for public and partners requiring support and advice from the OPCC. Each of the co-ordinators cover a specific area of the county to ensure that communities across the whole of Lincolnshire are supported and benefit.

They are responsible for building intelligence and understanding of local need, building an informed picture of the relevant networks operating in the local area and proactively encouraging and developing effective partnerships within local communities in support of effective neighbourhood policing.

## LISTENING, RESPONDING AND BEING ACCOUNTABLE

Everyone deserves a say in what we do, and I will listen and respond to voices across the county and will engage with all communities. I have given the Deputy PCC a specific remit to challenge and support on engagement and rural community safety. I will use my role to hold partners (as well as the police) to account for what they do, so that all public money is used wisely to provide effective, responsive services that are not a one size fits all solution. I understand that difficult choices will need to be made and I know that I am directly accountable to the people of Lincolnshire.

#### **Public opinion survey**

The OPCC has, as in previous years, carried out a statistically robust research project to investigate the views and opinions of residents from across Lincolnshire. This approach goes far beyond council tax consultations carried out by the vast majority of local authorities and PCCs around the country.



Marc Jones PCC @ @Ma... · 14/11/2020 ···· Calling all Lincolnshire folk. Your views will help shape police and community safety spending and priorities for 2021. The official survey will take around 10mins to complete and is vital to priority and Council Tax setting. Please complete and share. ...

andpolicingsurvey2021.questionpro.com



Once again, the number of people completing the comprehensive survey has topped 3,000 – this year totalling 3243.

The results of the research have always played a significant role in guiding decisions made about policing priorities across the county and have helped the PCC form his proposals on council tax levels every year.

#### Personal engagement

The PCC continues to make accessibility a priority and during lockdown has continued to engage with many individuals, organisations and groups who are dedicated to making their communities better places to live. During 2020 he participated in almost 300 meetings and events - both in person and virtually.

Over the course of the year the OPCC has received over 1,176 pieces of correspondence (excluding routine correspondence from policing bodies), and 12 Freedom of Information requests. In



addition, the PCC is an avid user of social media which is used to enhance public visibility and reach. For example, the PCC has published 9,916 tweets and attracted 6,810 'followers' since taking office in May 2016.

## Representing Lincolnshire on the national stage

The PCC continued in his role as the national lead for the Association of Police and Crime Commissioners group on prevention of child sexual abuse and exploitation, serious organised crime, specialist policing capabilities and national policing performance. Some threats, be they an outbreak of a deadly virus or flooding, require national and regional responses and it is important that all communities in the UK, as well as our own, are protected. Working with others in this way also improves local effectiveness so for example, sharing resources for roads policing with neighbouring police forces gives greater flexibility to respond to incidents effectively and ensures that we can be "Safer Together". In this capacity the PCC can raise awareness of issues specific to Lincolnshire and influence national policies to the benefit of the people of Lincolnshire.

#### Partnership working

A great deal of the work undertaken by the OPCC is actually devoted to the 'crime' element of the title rather than the 'police' element.

In that capacity, there is an enormous amount of work that goes on to seek, establish and improve partnerships with other agencies and organisations to ensure the public sector provides the most effective and efficient services for our communities as possible.



The PCC and the OPCC team are engaged with, and sit on boards for a wide range of organisations such as Safer Lincolnshire Partnership, National Rural Crime Network, child protection agencies, various health and wellbeing boards – each designed to help deliver joined up services for the residents of the county.

For a full list see Appendix A

## **Public Assurance Meeting**

the PCC holds regular meetings with the Chief Constable to review police performance. In 2019, the PCC took the decision to open the meetings to the public to provide the opportunity for residents to be well informed and ask questions about the performance of their police force.

To comply with lockdown rules the PAM meetings have been moved online. This format is still enabling residents to access

regular data on police performance, statistics on crime, police response, demand, how quickly the Force processes cases and their outcomes. The meeting is recorded and all papers and the audio recording are made available on the PCC website at <u>http://bit.ly/PCCPAM</u>

## Youth Commission on Police, Crime and Community Safety

A ground-breaking project has been launched to ensure young people have a voice in how Lincolnshire is policed.

The county's first ever Youth Commission was established to enable young people aged 14 to 25 to be consulted on policing, crime and community safety issues.

The project, run by Leaders Unlocked on behalf of the PCC, recruited 26 young people of different ethnic, religious and gender backgrounds from across the county and has engaged with more than 1,300 young people across Lincolnshire. The Commission has already created a priority agenda including mental health, abusive relationships, hate crime, night-time safety, and young people and their relationships with the Police.

The culmination of this work will be a multiagency conference in early 2021, where the young people will have the opportunity to present their results and recommendations and be part of discussions with Lincolnshire Police, the PCC and partner agencies.

## Lincolnshire Independent Custody Visiting Scheme

Police and Crime Commissioners have a statutory duty to run an independent custody visiting scheme, in which local members of the public volunteer to serve as Independent Custody Visitors (ICVs) making regular, unannounced visits to police custody suites to check on the rights, entitlements and wellbeing of detainees as well as the conditions they are held in. In response to



the COVID-19 pandemic, physical visits to custody suites were suspended in March 2020 to ensure the safety of volunteers and to minimise the spread of the virus. A new procedure was developed in conjunction with Lincolnshire Police to enable our ICVs to conduct visits remotely by interviewing detained persons using telephone handsets and ensuring the continued oversight of this important area of business. The scheme continues to adapt to the changing landscape, aiming to learn from the experience and ultimately use it to improve our policies and procedures.

A total of 140 remote visits have been scheduled for 2020-21 with 85 custody visits having been successfully completed by the end of January 2021. Just over 80% of persons detained in police custody who were available at the time a remote visit was conducted gave their consent to speak to an ICV.

## Informing the public how Council Tax is spent

Every year the PCC publishes information on how the extra council tax raised through the precept will be invested in front line policing and community safety. Last Spring, for the first time in Lincolnshire, members of the public received this information in hard copy along with their council tax bills for 2020/21. This ensures that the information is available to all and is an approach that has been adopted this year and will be in future years.

## PROTECTING AND SUPPORTING VICTIMS AND THE VULNERABLE

No one chooses or wants to be a victim of crime. If you are a victim I will work with other agencies to ensure the best possible service is available to help you cope and to recover from the experience, and work with partners in the criminal justice system to meet your needs. The court system should deliver timely justice and support those affected by crime so that trust grows that the criminal justice system is on their side. All involved must work together to ensure that those who are more vulnerable to crime are identified and helped to prevent them from becoming victims in the first place.

#### New victims website and Facebook page

The first ever Lincolnshire website dedicated to helping victims find the support they need was launched last year.

Anyone who has been the victim of crime in Lincolnshire – regardless of whether the crime was reported to the police or not- can now access support, information and practical advice all under one virtual roof thanks to a new online portal.

The website showcases the different support options available to victims and how to access them.

The website can be viewed at www.victimlincs.co.uk

## **COVID-19 funding to help victims**

The OPCC was able to secure an additional £216,000 worth of funding to support

services helping victims of domestic abuse and sexual violence during the pandemic.

The money helped a raft of local charities providing services and support for victims of abuse during the lockdown including Victim Support, Rape Crisis, EDAN Lincs Domestic Abuse Service, South Lincolnshire Domestic Abuse Service (SoLDAS), Umbrella, Building Resilience In Communities (BRIC) and the NW Counselling Hub.



The funding was made available for charities to help organisations meet the additional costs incurred whilst adapting their services during the pandemic, and to cope with increased demand.

### Liaison and Diversion services

The OPCC supported the commissioning of liaison and diversion services in Lincolnshire by NHS England through participation in the tender evaluation process. This resulted in a contract award to Lincolnshire Partnership NHS Foundation Trust (LPFT) and the service went live in April 2020.

The service is for vulnerable adults and children at the earliest stage in the criminal justice process: that is, at the point they are first suspected of having committed a criminal offence. The seven-day a week service aims to reduce reoffending by offering a co-ordinated service to divert people, where appropriate, out of the criminal justice service and into health, social care, education and training or other supportive services.

## Needs assessment for survivors of sexual abuse

The OPCC and NHS England/NHS Improvement – Midlands jointly commissioned LimeCulture Community Interest Company to undertake a needs assessment for victims and survivors of sexual abuse or assault. The findings are now being used to improve support and outcomes for victims and survivors in Lincolnshire.

A joint PCC/NHSE Lincolnshire Sexual Violence Commissioning Partnership is being established and tasked with considering the recommendations within the report and how to take them forward. The Board will be tasked with developing an action plan detailing the response to each of the recommendations, which will be publicly available.

### Spreading excellence

Staff from the OPCC have been invited to become a member of the National Working Group of the Spreading Excellence project, funded by the Home Office. The project aims to improve support services working with children and young people who have experienced abuse.

## Fighting modern slavery and human trafficking

The OPCC has signed-up to the Safer Lincolnshire Partnership's Charter against Modern Slavery and Human Trafficking, which commits organisations to proactively take steps internally to tackle the issue; whilst at the same time ensuring that they are contributing to the wider collective effort to protect communities across Lincolnshire. In addition, the PCC secured external funding to enable the delivery of Modern Slavery Awareness training to 200 volunteers and charity workers across Lincolnshire throughout February and March

On completion of the training attendees will be able to:

- Explain what Human Trafficking and Exploitation is and identify the different types that exist
- Recognise the signs and indicators of Human Trafficking and Exploitation;
- Respond appropriately to a case / victim of Human Trafficking and Exploitation.

## Combatting scams and fraud

The Deputy PCC continues to raise the profile of scams and fraud and has become a key influencer at a national level in this field.

A special programme created and designed by the Deputy PCC in conjunction with Trading Standards and police colleagues – designed to help school children understand and spot scams – has now been rolled out across the UK.

Work on creating a similar programme aimed at university and college students is now being developed and is supported by UK Finance - the trade association for the UK banking and financial services sector.



In addition, the Deputy PCC has obtained 100 call blockers, paid for with Proceeds of Crime money, and will be working with the Safer Together Team, victim support groups and Lincolnshire Police to install in the homes of those who have been the target of frauds and scams.

His work across the year also included the following activities:

- Promoting the #TakeFive message, guidance regarding shopping safely online and encouraging people to be aware of scams - particularly in the approach to 'Black Friday' and Christmas
- Ongoing fraud prevention work and discussions, including assisting local Police Community Support Officers (PCSOs) with public engagement.
- Meetings with Secure by Design and regular conversations with National Retail chains.



In July, Lincolnshire Police and the Office of the Police and Crime Commissioner received the Everyone's Business Award, presented by charity Hestia.

#### **Domestic abuse early intervention**

The domestic abuse early intervention and response project in Lincolnshire aimed at perpetrators, Make A Change, was funded through Police Transformation Funding, which ended on 31st March 2020.

A bid was made to the National Lottery Community Fund (NLCF) for continuation and expansion of the project, which proposed that 40% of the funding be locally sourced across the partnership (Lincolnshire Police and LCC) and 60% of the funding is via NLCF, for three years. The bid was successful and as such all elements of the model are funded and will be delivered up to 31st March 2023.

## Support for employees suffering domestic abuse

In July Lincolnshire Police and the OPCC received the Everyone's Business Award, presented by charity Hestia, which recognises the support provided to their employees experiencing domestic abuse. To achieve the award, both organisations had to meet a range of criteria to demonstrate what they were doing to support their employees.

## POLICING THAT WORKS

Effective enforcement, help and assistance when you need it are critical to policing that works. I will hold the Chief Constable to account for the services he provides and ensure he continues to innovate and transform the service and gives the frontline officers the 'right tools for the job''' to respond to the diverse needs of our communities. The welfare of Lincolnshire Police officers and staff is a key concern for me and a continued and meaningful focus must be maintained to ensure the wellbeing, resilience and reputation of the Force. I will continue to fight for a sustainable future for Lincolnshire Police to ensure we have the money to support effective policing and crime prevention in this county.

#### **Blue Light collaboration**

The new tri-station building in South Park is now operational and has won a prestigious award from the Cabinet Office. The station which houses around 500 staff from Lincolnshire Police, Lincolnshire Fire and Rescue and East Midlands Ambulance Service - is the first operational hub between all three emergency services in the country.

The project was awarded the One Team Award which recognises excellence in public sector property. The project represents a major investment in the future of Lincolnshire's emergency services, costing around £21 million, and has attracted £7.5m of national Government funding. The new facility is saving a significant amount of public money in running costs when compared to the three previously separate buildings and has ensured staff from all services work more closely together to deliver improved service for communities.



#### Making our roads hostile to criminals

Lincolnshire Police now have additional high performance unmarked and badged vehicles for Roads and Firearms Policing. Funding has been made available to replace dog unit vehicles and these will be equipped with Automatic Number Plate Recognition (ANPR), which they have not had previously. This will enable them to police the roads more effectively and offers a more covert option in their arsenal to tackle criminal use of the roads and road safety.



#### **Recruitment of additional officers**

During the year, as a result of prudent financial planning and officer uplift funding from the Government, the PCC provided the funding to recruit a record extra 120 officers by the end of this financial year.

Despite the challenges presented by COVID-19, the Force has adapted its recruitment and pre-employment processes. As a result, whilst still complying with Public Health England guidelines they have been able to maintain the pace of their current recruitment drive, thereby ensuring that future planned cohorts of student officers are delivered on time.

### **Command and control**

The new command and control system - the most up to date in the UK – will go live

during 2021. In conjunction with new handheld computers, it will represent a huge step forward in the effectiveness and efficiency of Lincolnshire Police. It will enable officers to get instant access to report incidents and will give control room staff the capability to deploy the most appropriately trained and equipped officers to scenes as quickly as possible. It is expected to be installed later this year.

### Enhanced dog unit

The dog unit has now completed the process of "dual handling" dogs, which means that alongside their general-purpose dog, each handler will also have a specialist dog trained for drug searching, firearms support, and other forensic searches.

In addition, two more dogs with handlers have been trained as digital media detection

dogs - an area of innovation. These dogs are able to locate and indicate to the handler items as small as micro-sim cards in multi-storey dwellings. With the way in which crime is changing and becoming digitalised, having this capability is vital to the Force response.

## **Firearms licensing**

Huge improvements in dealing with firearms licenses in Lincolnshire has been recognised nationally.

Every year the British Association for Shooting and Conservation (BASC) creates a league table to grade the speed at which police forces deal with licenses. In 2020 BASC rated Lincolnshire Police as in the top three for dealing with certificate grants and renewals – catapulted from the bottom of the league two years ago.

BACS league table works on a traffic light system – awarding green for top ten performance, red for bottom ten and



yellow for average. In 2017 Lincolnshire was awarded red in all seven categories of applications and renewals. Last year the Force was awarded green across the board.

## Successfully secured special grant application funding

The OPCC was successful in securing an additional £993,000 funding from the Government to cover the costs relating to Operation Galileo (the operation against illegal hare coursing and rural crime) which will be spent delivering additional frontline policing.

## 101 calls

The PCC has raised at a national level the issue of residents being charged 15p to make a 101 call to report crimes and provide intelligence to policing. On 1st April the Home Office announced that this charge would be abolished. Lincolnshire Police receives around 250,000 101 calls a year more than 670 a day - to report nonemergency incidents. The removal of charges equates to a £37,500 saving for the residents of Lincolnshire. The performance of the Force Control Room in handling both 999 and 101 calls is currently among the best in the country. With 94.8% of 999 calls answered within ten seconds and 92% of all non-urgent 101 calls answered within three minutes - a huge achievement.



## **Special constables**

Despite the impact of lockdown and the continuing restrictions, the OPCC has supported the Force's efforts to recruit and train special constables throughout the period of the pandemic.

More special constables have been trained in the use of the roadside breath testing equipment and a further five joined the Police Support Unit (PSU) initial course, with several others successfully completing the police "blue light" driver course. The officer in the Cyber Special role has now been in place for 12 months and a review is underway to consider the role, its effectiveness, and the added value it provides in support of operational policing. The PCC has also proposed a 25% council tax discount scheme for special constables in Lincolnshire which will be introduced during the coming financial year.

### **Mobile technology**

The Force has completed the replacement of the invaluable hand-held computers (MDTs) for officers on the front line and, in addition, have provided devices to the officers and staff within CID (Criminal Investigation Department) and PVP (Protecting Vulnerable People), so that they have access to the Force systems away from the station – making them even more efficient. The focus is now on deploying personal issue devices to the Special Constabulary and volunteer PCSOs who traditionally only had access to a set of pool devices.

The deployment of Microsoft 365 technology is continuing and enabling the Force to maintain business continuity during the current pandemic and allowing officers and staff to work from home or from socially distanced locations so that a quality service is still maintained for the public.

The investment made in agile working over the last two years meant that as soon as the pandemic required people to work from home, Lincolnshire Police was able to respond to this immediately and hundreds of personnel were equipped to do so - ensuring that the best possible service for communities continued.

## Tasers

The PCC has been successful in a bid to the Home Office for just over £140,000 to purchase 170 Conducted Energy Devices (Tasers). There are currently around 200 frontline officers trained and equipped with Taser and the funding will allow approximately 150 further officers to be equipped, resulting in close to 65% of frontline staff being equipped.

This will aid public safety, officer safety and provide an effective response to issues of serious violence and other crime.

## **G4S contract**

The PCC has made the landmark decision not to extend the contract between G4S and Lincolnshire Police for a further five years. G4S began providing services for the county's police force back in April 2012 in a contractual arrangement worth more than £22m per year. The current contract expires on March 31st, 2022.

A transition team is now in place to ensure the planned delivery of services will meet the needs of the people of Lincolnshire and the Force's budget constraints. A variety of options are being examined including moving services back in-house.

The decision is part of the PCC's strategy of providing the most efficient modern policing service in the UK with the flexibility for the Chief to be able to deploy staff and develop services quickly and effectively. It will offer new opportunities to improve the services provided for the people of Lincolnshire, ensure as much as possible is invested in the front-line and continue the work to keep communities safe.



## FUNDING

The PCC has invested wisely in cutting edge technology to create a modern police force that is the envy of many around the UK and, with support from the Government and prudent financial management, oversaw the biggest recruitment in decades.

By the end of this financial year the Force will have recruited an additional 120 officers and installed the UK's most up-to-date command and control system to get front line staff to incidents quicker and better prepared.

Last year the PCC also committed to providing the money for an enhanced dog unit (with canines trained to sniff out even mobile phone and computer chips), new police vehicles fitted with cutting edge offender detection technology, and more support for the vital special constables.

Those projects were delivered thanks to positive public support for a lift in council tax.

Once again, after a consultation process that gathered the views of more than 3,000 residents of Lincolnshire, the public have made it clear they are prepared to continue their financial support for developing their police force.

This year 77% of respondents said they were prepared to support an increase well in excess of the one being levied.

The increase agreed will deliver £2.9 million for policing and crime reduction (a rise of just 26p a week or less for most households) and the PCC is committed to investing those funds into helping the new Chief Constable protect our communities.

Cash from the council tax has been boosted by extra money from the Government's officer uplift programme. The proposed increase has created a budget of £139.5m which includes a budget of £63.6m for police officers and £3m for PCSOs.

These extra funds from the council tax will be diverted into operations, staff and projects that stop crime and criminals, protect residents and workers from harm and help people in need,

The extra money will be dedicated to:

1. Creation of a dedicated roads policing team to create a visible police presence on the county's roads. The team will not only focus on road safety concerns such as speeding but will disrupt criminals' use of our road network.

2. Establishment of specialist teams to drive down community crime in both urban and rural areas. The new dedicated teams will be assigned to tackle issues such as theft of specialist farming equipment, lead theft from churches, and traveling criminality that targets communities such as ATM thefts, burglary spates and vehicle crime.

3. Equipping officers to tackle violent crime and criminals. More officers will be provided with tasers and the number of firearms response teams will be increased and equipped with better vehicles.

4. Improving intelligence gathering from the people who know their communities best – the public. Money will be invested in new technology which will give the public easier and simpler access to the police to report crime and answer questions.

While Lincolnshire remains one of the lowest funded police forces in the country – spending less than almost any other area in the UK on policing – the support from the public through council tax and prudent investments have allowed the PCC to remove threats to our financial sustainability in the coming years.

## HER MAJESTY'S INSPECTORATE OF CONSTABULARY AND FIRE & RESCUE SERVICES (HMICFRS) REPORTS

## Background

From May 2018, HMICFRS changed the way in which they inspect police forces, moving towards a more risk-based approach. This revised approach consists of a single annual PEEL inspection where HMICFRS inspect the aspects of policing in each force which they consider present the greatest risk of failure.

This year, because of COVID-19, there has been no annual PEEL report produced for Lincolnshire Police covering 2020. The latest reports, therefore, available relate to 2019 and are as follows:

### **PEEL report**

The latest PEEL report for Lincolnshire Police was published in January 2020 with the inspector reporting they were "encouraged by the progress Lincolnshire Police has made".

Lincolnshire police force was graded as:

### Effectiveness - good.

"Lincolnshire Police is good at reducing crime and keeping people safe. The Force investigates crime well. It is good at protecting vulnerable people. But it needs to improve crime prevention and how it deals with anti-social behaviour. Officers and staff treat vulnerable people well. The Force uses its powers well to protect people. Officers and staff are good at assessing risk at domestic abuse incidents. It responds well to people with mental health issues."

Efficiency – requires improvement. "Lincolnshire Police operates efficiently given the level of funding it receives. It is one of the lowest funded forces per head of population in England and Wales. Its financial situation, awaiting the review of the police funding formula, impacts on its ability to plan with any certainty. Because of this, the Force focuses on the present rather than the future. The Force is good at meeting current demands and using resources. Its improvement programme is finding better ways of working. The Force needs to continue to improve how it plans for the future.

#### Legitimacy - good.

"Lincolnshire Police is good at treating the public and its workforce legitimately. It is good at behaving ethically and lawfully. Its leaders are good role models. Officers and staff understand the standards of behaviour expected of them.

Overall, the inspector concluded: "The Force provides a good policing service to its communities bearing in mind that it is one of the lowest cost forces in England and Wales. The low funding base for the Force means that it consistently struggles to provide as effective a service as better funded forces. Although the Force still has work to do, it is to be commended for what it achieves with the money available to it."

## National Child Protection Inspection assessment of progress

In September 2018, Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) inspected how well Lincolnshire Police was keeping children under the age of 18 safe.

The report concluded that the Chief Constable, his senior team, and the PCC were committed to protecting vulnerable people, including children but some improvements were needed, and a series of recommendations were made.



In October 2019, inspectors assessed the Force's progress in a post-inspection review and concluded that, although improvements had been made, some work was yet to be completed and some yet to be started. As a result, HMICFRS committed to revisiting the Force within 12 months to carry out a further

In the latest report inspectors noted many improvements including that specialist staff are better trained and staffing in teams investigating child abuse is now at the level planned by senior managers. As a result, the standard of investigations has improved.

The report said the Force now works more closely with its safeguarding partners to understand why some children regularly go missing and makes plans to keep them safer.

It also noted that some challenges remained including an assessment that some investigations are not progressing or being closed too soon, body-worn video is not used often enough, and police officers are still not gathering and recording children's views enough.

Crime Data Integrity re-inspection – in 2020 inspectors concluded that Lincolnshire Police's crime recording arrangements were Good. Inspectors said the "Force is determined to get crime recording right, to understand clearly how crime affects its communities and to respond appropriately to this demand".

The Force was praised for "significantly" improving crime recording and the inspectors said they were "confident the Force will achieve further progress".

#### Actions

The OPCC continues to monitor progress against all the inspectorate's outstanding recommendations through a variety of means including a regular report produced for the Police and Crime Strategic Board which the PCC chairs. The PCC is required by law to publish a response to all force specific HMIC inspection reports within 56 days of their publication, these responses are therefore published on the OPCC website at <u>http://bit.ly/HMICFRSinspections</u>

## KEY CRIME AND FORCE PERFORMANCE STATISTICS 2018

It is impossible to set out crime figures without addressing the effect of the pandemic and lockdown on the statistics.

In most cases the national lockdowns and restrictions have had a positive effect on crime – driving down the totals in many of the recorded criteria.

In certain other cases the pandemic has had the opposite effect. In the case of antisocial behaviour (ASB), for instance, what appears to be a huge spike is actually the result of a decision taken nationally in March 2020 to record breaches of lockdown rules as ASB incidents.

Other statistics – such as criminal justice outcomes – have not been recorded because courts have been closed.

In the 12 months to December 2020 overall crime fell to an annual total of 51,936 - a 13.3% reduction on the previous year and the crime harm index (a measurement of crime rates in which crimes are weighted based on how much "harm" they cause) fell by 8.4%.

As might be expected during the lockdown all burglaries have reduced during the year. Incidents of residential burglaries dropped by 13.4% to 2,436 and other burglaries cropped by 16.7% to 3,532.

Theft (excluding vehicles) has plummeted by 24.1% to 8,984 and robbery has fallen even more – dropping 27.3% to just 280 cases.

Sexual and violence offences have dropped – violence against the person without injury is down 9% (20,245 cases), violence with injury down by 13.7% (5,475 cases) and sexual offences have dropped by 14.45% to 1,989 cases.

The total number of drug offences for the 12-month period was down 8.9% to 1,761 and arson and criminal damage down 9.5% to 6,172. Vehicle crimes dropped by 24% to 2384.

Anti-social behaviour is one of very few crime types which has experienced an increase in the last year – rising by 62.7% to a total number of 21,096. It is important to reiterate, however, that these numbers have been affected by the pandemic and the various lockdowns.

Every call to the Force complaining about a breach of COVID related rules – from mask wearing to neighbours' BBQs – are



recorded as an ASB crime regardless of whether they are subsequently investigated or not.

In addition, it is believed the lockdown itself – forcing more people to work and stay at home – has led to increases in reporting of ASB-type crimes such as those relating to neighbour disputes.

In terms of demand the Force has seen a 2.35% per cent drop in calls for service – with an average of 11,720 calls a month. Of the overall calls of 140,642, 82,729 were classified as urgent or a priority.

In response to urgent rural calls received in the preceding 12 months 70.35% were

responded to by officers within 20 minutes, and 72.5% of urgent urban calls within 15 minutes. This represents a very slight improvement in performance for rural response (0.4%) and a slight decline in urban response times (down 2%).

The Force has seen an increase in the number of people reporting crimes online rather than phoning the control room. In total 3,830 crimes were recorded online – an increase of 14.9%.

The crime statistics used in this section refer the calendar year 2020 rather than the financial year (12 months from April 1, 2020) as the financial year data was not available at the time of publication.

## APPENDIX A

The boards, committees and organisations listed below are ones on which the PCC, his Deputy or OPCC staff provide representation. Those listed with an \* are ones which the PCC attend personally.

APCC Business Crime Portfolio\* APCC Crime Portfolio\* APCC Performance Portfolio\* APCC SOC and Specialist Capabilities Portfolio Group\* (Chair) APCC Victims Portfolio APCC Road Safety Children & Young People Scrutiny Committee\* Core Priority Groups of the SLP: Domestic Abuse, Reducing Offending, Anti-social Behaviour, Serious and Organised Crime (Modern Day Slavery & Fraud) Crime & Policing Performance Board\* Cyber Security Forum East Lincolnshire Community Safety Partnership\* East Midlands Criminal Justice Board Victim & Witness Delivery Group East Midlands Criminal Justice Board\* **Emergency Services Demand Management** Group\*EMSOU Management Board\* Equality, Diversity and Inclusion Board FMS Steering Group Greater Lincolnshire Leaders and Chief

HMICFRS PEEL External Reference Group\*

Independent Crime Recording Panel

Lincolnshire Armed Forces Covenant Partnership Board\*

Lincolnshire Counter Fraud Partnership

Lincolnshire Health and Wellbeing Board\*

Lincolnshire Police Ethics Panel

Lincolnshire Police Independent Advisory Group (IAG)

Lincolnshire Police Risk Management Board

Lincolnshire Public Protection Board

Lincolnshire Resilience Forum

Lincolnshire Road Safety Partnership

Lincolnshire Safeguarding Boards Scrutiny Sub Group\*

Lincolnshire Safeguarding Adults Board

Lincolnshire Safeguarding Children Partnership

Lincolnshire Urgent & Emergency Response Board\*

Lincolnshire Victims and Survivors Strategy Group\* (Chair)

Mental Health Crisis Concordat Meeting

Executives Meeting\*



National Anti-Trafficking and Modern Slavery Network (NATMSN)\*

National Crime & Justice Laboratory (NCJL) Advisory Board\*

National Policing Board\* (as required)

National ROCU Executive Board\*

National Rural Crime Network (NRCN)\*

National Security Strategy Implementation Group for Serious & Organised Crime (NSSIG SOC) Extended Group\*

National Strategic Tasking Coordination Group\*

NCA Board\*

NPCC Performance Management Coordination Committee\*

Out of Court Disposal Scrutiny Panel\*

Partnership NK Steering Group

Prevention, Protection & Partnership Board\*

Regional PCC and Chief Constables  $\ensuremath{\mathsf{Board}}^*$ 

Regional Strategic Tasking Coordination

Group (EMSOU)\*

Responsible PCC for regional East Midlands Special Ops Unit EMSOU\*

Safer Lincolnshire Partnership (SLP) Delivery Board\*

SLP Overview & Scrutiny Board\*

SLP SOC: Fraud

SLP Strategy Board\*

SOC Review Steering Group\*

Specialist Capabilities Oversight Board\*

Specialist Capabilities Programme Delivery Board\*

STP Mental Health & Learning Disabilities Board\*

Strategic Partnership Executive Board\* (Chair)

Town Deal Board

Victims & Witnesses Delivery Group

Workplace Wellbeing Board

Youth Offending Service (YOS) Management Board

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